

STREAMLINE YOUR DIGITAL INFRASTRUCTURE

Managed Network

Empower Your LAN Connectivity

Most businesses struggle with managing highly complex networks while lacking the internal resources necessary. Misconfigurations leads to security vulnerabilities and organizations face high risk of downtime due to unmanaged or legacy LAN network infrastructure.

Ensure high network performance and tightly integrated network security across locations and take advantage of a professional LAN infrastructure solution and proactive support to avoid the risk of outdated setups or unmanaged hardware.

Your Advantages of Managed Network

Match business growth, evolving requirements and increased cyber threat landscape with scalable, reviewed network management services.

INFRASTRUCTURE SCALABILITY



Expand network infrastructure seamlessly. With modular hardware, scalable configurations, and end-to-end support for any office location you can achieve the flexibility to meet any need from high availability to power, port and uplink configuration requirements.

PERFORMANCE OPTIMIZATION



Take advantage of high-speed connectivity for seamless data transfer to facilitate higher uptime and consistent productivity. Save on cost-heavy, in-house network overhead and management workloads, paying only for what you use.

OPERATIONAL RELIABILITY



Improve operational excellence with enterprise-grade switches built for robust performance even in challenging conditions. Combine proactive monitoring 24/7 and lifecycle management with redundancy capabilities and rapid response to ensure consistent uptime.

FULLY MANAGED & SECURE



Leverage network management to reduce IT workloads, mitigate risks of misconfiguration while minimizing dependency on in-house specialists to focus your resources on strategic initiatives. Avoid costly vulnerability breaches with secure network services providing you with enhanced security posture.

STREAMLINE YOUR DIGITAL INFRASTRUCTURE

Managed Network

The Plans to Connect Your Business

SERVICE FEATURES	CORE	ADVANCED	PREMIUM
Service Area	Denmark	Denmark	Global
Monitoring and Event Management	24/7 monitoring and automated notifications	24/7 & interface monitoring with managed notifications	24/7 & interface monitoring with troubleshooting, proactive resolution & escalation handling
Availability Checks Performed	15 minute interval	15 minute interval	5 minute interval
Access to Service Desk & Support	Chargeable Support workdays 8-17 CET	Business Critical Support workdays 7-17 CET	Mission Critical Support 24/7
Response Time for Incidents	Best effort	Fast	Fast
Access Controls	✓	Advanced & SSO-ready with SSID	Zero Trust Network & SSO-ready with Custom SSID
Patch & Lifecycle Management	Patch rollouts	Scheduled patching & Firm/Software upgrades	Proactive patching with validation & Firm/Software upgrades
Hardware Replacement		Replacement shipped after device reception	Replacement shipped after device fault reporting
Configuration Backup		✓	✓
High Availability		HA Hardware Support	Fully redundant hardware and connectivity with automatic failover

Managed Network

6 Steps to Your Streamlined Network Infrastructure

1

Consultation

Your infrastructure and device landscape can be complex, so we start out with a dialogue about your network needs and consult you about the optimal configuration.

2

Alignment

The recommended service is checked for any deviations from your request and is aligned to e.g. adjusted scope of the solution.

3

Selection

The recommended and aligned standard service and plan is selected and for delivery as a proof of concept no matter your organizational size or complexity.

4

Implementation

The agreed solution is configured and set in operation. The project is managed by an allocated consultant og project manager depending on the model.

5

Adjustment

Taking into account experiences from the POC project, we agree upon needed or necessary service adjustments from standard.

6

Follow-up

Our service is kept up to date and aligned with future changes and development to the technology. As your configuration might need updates, together, we will walk you through and configure any major changes.

Getting started

Take advantage of Sentias expertise to secure the professional practice for your network management. Contact us to learn how we can help you secure an overview of your infrastructure and recommend you the right plan aligned with your business implemented and after best practices.